Joanna Wild-Bridges

Shaftesbury, Dorset, United Kingdom

07545 895525 | joannawildbridges@gmail.com | www.linkedin.com/in/joannawildbridges

Profile

Happy and bubbly 'Computing and IT' graduate with 10 years' experience in front-end web development and design within financial and software industries.

Looking for similar roles in web design, development, accessibility and good user experience, something to allow me to grow and learn. Please feel free to visit my [website](#).

My outside interests include astronomy, photography, writing articles, reading, hiking, swimming, among many other pursuits. I am a committee member of my local astronomy club.

Regularly do charity events, such as MacMillan Mighty Hike this year, cycled London-Paris and abseiled 160ft down a folly tower.

Key skills

- Front-end languages - HTML, CSS and some JS used in all employment over 10 years. This has led to me becoming a focussed and methodical developer.

- In some other work I have used Adobe XD and Figma, building and working from designs. I have experience in Wordpress and more recently been using Elementor within Wordpress.

- Accessibility, responsive and user experience designer. Collaborating with teams on their needs for clients and problem-solving to find ways to get what's required and what is good for the website visitor.

- Analytical skills using software for website traffic used throughout my employment and personal pursuits.

- Adaptable, organised and flexible: I combined my degree studies with full-time employment and free-lance work. I am still studying in various forms in photography, writing and design.

Work experience

Customer Interface Specialist | NAVEX   Nov 2019 to Mar 2026

- Creating client's website to their spec or using an in-house template. Including redesigning their websites with new branding.

- Maintaining client´s websites with logos and images, text, databases using HTML, CSS and some JavaScript and in-house software.

- Involved in several projects, from hackathons and most recently working in a team of 7 to update over 6500 legacy customers to reduce errors from miscommunication between teams.

- Problem solving websites when they go awry or console errors appear.

Digital Analyst and Junior Front-End Developer | James Hay   Apr 2015 to Nov 2019

- Website maintenance using HTML & CSS, including designing and building new pages and ensuring good accessibility and user experience, on whatever device they are using.

- Working across teams within business to meet industry requirements and visitor's needs. Referring Google Analytics to watch web traffic, produce reports and insights for management teams.

- Worked with the development of new website, including the actual building and designing for the best user experience and accessibility.

- Continued to liaise with other teams about their requirements for the website, ensuring the continuity of design and best practices with the company and web development regulations.

Administrator | James Hay Aug 2013 to Apr 2015

- I worked within the Investment Centre. part of the banking team, I checked and settled purchases and disinvestments daily, run databases, ensure software outputs match. Investigate any issues. I also help with trading, inputting & verifying contracts, chase payments and contract notes.

Administrator | Capita Mar 2012 to Aug 2013

- Responsibilities include creating and updating data on an XML format daily, which gets uploaded to repair the Elixir system holding thousands of private pension plans. This involves researching and deciding the correct course of action to ensure the client is never left at a financial disadvantage.

Customer Service Technician | Flextronics Nov 2010 to Nov 2011

- Responsible for the day-to-day management of the computer service department at Poole store. Duties included the supervision of other technicians, inventory control, hardware and software repairs and installations.

IT Support & Accounts Assistant | Tech Ltd Nov 2005 to Oct 2007

- Responsibilities were to assist engineers with their IT needs, establishing accounts with suppliers, setting up new PCs and mobile phones. Online ordering and email systems. Using Sage software, set up and distribute invoices to customers and follow up with statements.

Budget Assistant | Wiltshire Constabulary Jan 2005 to Oct 2007

- Responsibilities included creating and maintaining records of officers' overtime and mobile phone accounts. Working with individual officers and also mobile phone company, a log had to be kept of personal calls and payment collected. Overtime being equally important, this must be correctly coded and budgeted for.

Education & qualifications

British College of Journalism - **Diploma Travel writing and photography** January 2026

Currently studying this online.

Open University - **BSc (Honours) Computing and IT** (Upper Second Class) July 2022

BPP Online - Level 3 NVQ Accounts and Bookkeeping 2008

Salisbury College - Diploma Computerised bookkeeping 2002

South East College - BTEC Level 1 Certificate Media Studies 1998

Brockhill Park School - GCSE English, Sciences, Maths, French and History 1996

Additional information

Training adventures – iPhone Photography, Video and Instagram Academies [2025], Drone Mastery [2025], Lightroom Essentials, Web Design & VS Code Essentials [2024], Google´s Squared Online [2015],